ADVISORY

In anticipation of the possible imposition of the General Community Quarantine in the entire NCR and to ensure the Bureau’s safe transition to the “new normal”, NOTICE is hereby given to all CLIENTS, that the BI-Main Office will now be shifting and adopting an ONLINE APPOINTMENT/SCHEDULING SYSTEM for all our transactions.

1. Clients shall secure their online Appointment Schedule in our website at immigration.gov.ph. Complete set of instructions and requirements needed for their chosen transaction are reflected on the website for their reference.

2. Only clients with APPOINTMENT CODE will be served during the specified time and date of their appointment. Please present any government issued or valid Identification Card and Appointment Code during said appointment.

3. Clients may avail the services of Accredited Travel Agencies.

Furthermore, in observance of the physical distancing policy and towards our aim to minimize any unnecessary physical contact that could result in the further spread of COVID-19, the Bureau encourages all CLIENTS to course all their concerns and inquiries through our online platforms or hotlines provided hereunder:

| Telephone numbers | (02)8465-2400  
| (02)8524-3769  
| Website            | immigration.gov.ph  
| Facebook           | immigration.helpline.ph  
|                    | officialbureauofimmigration  
| Twitter            | immigrationph  
| Instagram          | immigPH  
| Email              | immigPH@gmail.com  
|                    | xinfo@immigration.gov.ph  
|                    | binoc_immigration@hotmail.ph  
|                    | immigration.helpline.ph@gmail.com  

Please be guided accordingly.

JAIME H. MORENTE  
Commissioner